



building trust. driving confidence.

September 7, 2021

Attn: Glass Repair Program Participants

**RE: National Auto Glass Specifications Pricing Changes**

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**Effective date: September 19, 2021**

**Summary of change**

As of September 19, 2021 glass parts will be priced using the Fall 2021 pricing as listed in the current NAGS calculator (less 25%).

**Note:** The spring prices apply to claims completed before September 19, 2021. The new Fall 2021 prices will apply to claims completed on or after September 19, 2021.

If you have any questions or concerns please reach out to me directly, e-mail [barbara.forman@icbc.com](mailto:barbara.forman@icbc.com) or phone 604-527-8704.

Thank you,

Barbara Forman, Manager Estimating Services  
Provincial Glass Operations