



## Environmental Spills – Information from ICBC

If you have an environmental spill caused by an accident while driving a commercial vehicle, in most cases your third-party liability policy with ICBC provides you with indemnity for reimbursement of reasonable costs.

It is crucial that you contact ICBC as soon as possible after the spill so that ICBC can provide you with policy and coverage information. **Claims can be reported online 24/7 at [icbc.com](https://icbc.com) or via phone every day from 8 a.m. to 8 p.m. at 604-520-8822 or 1-800-910-4222.**

As indicated by the *Environmental Management Act*, when a spill or risk of spill occurs in British Columbia, **it must be reported immediately by calling 1-800-663-3456**. This is known as the Initial Report or Dangerous Goods Incident Report (DGIR). The DGIR must be completed by the person responsible (spiller).

Involving a Qualified Environmental Professional (QEP) immediately after a crash or as soon as possible can mitigate the risk and costs. These professionals can initiate the DGIR on your behalf. ICBC has Master Service Agreements (MSA) with seven firms with QEPs to assist you in dealing with the spill, and to mitigate claim costs and any impact on your fleet premiums. These firms can oversee both the emergency response and the environmental remediation, regardless of where the spill occurs (in BC, across Canada or in the United States).

### Benefits of using a QEP under an ICBC MSA:

- Decreases your cleanup and remediation costs
- Reduces your company's exposure to fines and regulatory orders
- Simplifies claims processing
- Avoids permanent environmental damage and reputational harm
- Reduces third-party liability
- Minimizes your company's involvement in crisis communications, remediation, and requirement to pay for services as ICBC will work with and invoice the QEP directly.

See next page for the list of ICBC-approved QEPs.





<p><b>1. GHD Contractors</b></p> <ul style="list-style-type: none"><li>Emergency response line: Canada 1-800-679-9082 U.S. 1-866-812-9565</li><li>Molly Corrigan: (General inquiries or non-emergencies) Email: <a href="mailto:molly.corrigan@ghd.com">molly.corrigan@ghd.com</a></li></ul>	<p><b>5. SLR Consulting</b></p> <ul style="list-style-type: none"><li>Emergency response line: 1-877-354-4597</li><li>Gregory Lee: 250-320-0402 Email: <a href="mailto:glee@slrconsulting.com">glee@slrconsulting.com</a></li><li>Rob Brown: 250-961-0577 Email: <a href="mailto:rbrown@slrconsulting.com">rbrown@slrconsulting.com</a></li></ul>
<p><b>2. Keystone Environmental</b></p> <ul style="list-style-type: none"><li>Sabrina McCarthy: 604-356-9248 Email: <a href="mailto:smccarthy@keystoneenvironmental.ca">smccarthy@keystoneenvironmental.ca</a></li><li>Office: 604-430-0671</li><li>After Hours Answering Service: 1-855-702-2071</li><li>Emergency Spill Response Coordinator (ESRC) group: Email: <a href="mailto:ESRC@keystoneenvironmental.ca">ESRC@keystoneenvironmental.ca</a></li></ul>	<p><b>6. Stantec</b></p> <ul style="list-style-type: none"><li>Shana Dumont: (780) 969-3222, Mobile: 587-336-2957 Email: <a href="mailto:shana.dumont@stantec.com">shana.dumont@stantec.com</a></li><li>Chris Gill: Direct: (250) 389-2536, Mobile: (250) 508-1944 Email: <a href="mailto:chris.gill@stantec.com">chris.gill@stantec.com</a></li></ul>
<p><b>3. Nichols Environmental</b></p> <ul style="list-style-type: none"><li>Emergency response line: 1-877-888-6325</li><li>David Nuell: 403-993-6636 Email: <a href="mailto:nuell@nichols.ca">nuell@nichols.ca</a></li><li>Ryan Taylor: 780-777-1902 Email: <a href="mailto:taylor@nichols.ca">taylor@nichols.ca</a></li></ul>	<p><b>7. WSP Canada</b></p> <ul style="list-style-type: none"><li>Gail Schultze: 604-455-5327</li><li>After hours: 604-308-1484</li><li>Email: <a href="mailto:ICBC-SpillAssessmentRequests@wsp.com">ICBC-SpillAssessmentRequests@wsp.com</a></li></ul>
<p><b>4. Pario Engineering and Environmental Sciences</b></p> <ul style="list-style-type: none"><li>Emergency response line: 1-888-762-4667 Email: <a href="mailto:pario@pario.ca">pario@pario.ca</a></li><li>Diane Wunder: Western Canada, Prairies, North 1-587-586-8284 (24/7) Email: <a href="mailto:diane.wunder@pario.ca">diane.wunder@pario.ca</a></li><li>Neil Wilcox: Central and Atlantic 1-905-251-3543 - 365 24/7 Email: <a href="mailto:Neil.wilcox@pario.ca">Neil.wilcox@pario.ca</a></li></ul>	