

What to do after a crash

Here are some tips on what to do after a crash while keeping your physical distance:

- If anyone's injured, call 911.
- Move the vehicles off the road if it's safe to do so. Avoid discussing who's at fault for the crash.
- Maintain at least two metres distance from those in other cars and witnesses, even as you collect their personal information (driver's name, driver's licence number, province/state and contact info as well as witness' name and contact info).
- Take photos of both cars, including any damage and licence plates. Record the year, make and model of cars involved.
- Avoid sharing a pen to write down information.
- After recording the other car's licence plate, consider exchanging phone numbers to call or text other information.
- Many claims can be reported online.
- We're here 24 hours a day, 7 days a week to help you with your claim. We can be reached at 604-520-8222 (Lower Mainland) or 1-800-910-4222 (elsewhere in B.C., Canada or the U.S.).
- If your car needs repairs, our collision and glass partners are here to help you. They are following provincial health guidelines and they'll sanitize your vehicle before and after the repairs.

Crash scene details

Date _____ Time _____ a.m. p.m.

Location _____

Weather and road conditions _____

Other vehicle

Year _____ Make _____ Model _____

Licence plate number _____ Driver's licence number _____

Driver's name _____ Telephone _____

Other insurance company and policy number (if not ICBC)

Witness info

Name _____ Telephone _____

Name _____ Telephone _____

Use the diagram below to illustrate what happened.

