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For More Information



Dangerous Goods

Dangerous goods training is available through some colleges, driving schools and consultants who specialize in this field. Contact the ones nearest you for information about courses.

In case of an emergency

You are required to notify the following people and agencies any time you are in control of dangerous goods and there is a spill or other type of dangerous occurrence:

- **Provincial Emergency Program (PEP) Coordination Centre:**
1-800-663-3456, *or*
- local police

After calling one or both of the above immediately, you must also notify:

- your employer
- the owner of your vehicle
- the consignor or owner of the goods

For spills of Class 6.2 Infectious Substances, or for accidental release from a cylinder that has suffered catastrophic failure, also call CANUTEC at 613-996-6666 (call collect).

It is the driver's responsibility to immediately take all reasonable emergency measures to repair, remedy or reduce any danger to life, health, property or the environment whenever there is a dangerous goods incident.

The PEP Coordination Centre (first on the "who-to-contact" list), is staffed 24 hours a day, 365 days a year. Call this number to report any possible spill of dangerous goods. This office will advise the British Columbia Ministry of Environment and Environment Canada.

Federal contacts

Canadian Transport Emergency Centre (CANUTEC)

CANUTEC provides technical advice on dangerous goods. Staff will answer questions about the specific properties of different materials and the best methods for storing and cleaning up specific goods. CANUTEC will also refer you to companies who provide appropriate clean-up services.

24-hour emergency information 613-996-6666 (call collect)

Emergency cell phone number *666

Non-emergency number..... 613-992-4624 (call collect)

Transport Canada

Transport Dangerous Goods is a division of Transport Canada that promotes public safety and monitors compliance with the *Transportation of Dangerous Goods Act and Regulations*. Inspectors make spot checks to check that dangerous goods cargoes are properly labeled and contained.

Information 604-666-2955 (call collect)

For smart ways to be fuel-efficient, contact Natural Resources Canada's Office of Energy Efficiency.

Information 1-800-387-2000

Website www.oeenrncan.gc.ca

Environment Canada

Environment Canada is a federal agency. Staff at this agency deal primarily with spills and other events that affect oceans and waterways. Call the Provincial Emergency Program (PEP) (1-800-663-3456) if you have a dangerous goods spill. Staff at PEP will contact Environment Canada.

Information604-664-9100 (call collect)

Commercial vehicle information

Commercial vehicle safety and enforcement

This provincial department provides information on commercial vehicle permits, vehicle inspections and standards, vehicle configurations, weigh scale locations and other compliance-related concerns.

Call during regular office hours 250-952-0577

Report commercial vehicle safety violations

Call the Provincial Commercial Vehicle Safety and Enforcement Department if you have concerns about unsafe buses, taxis or trucks. Before calling, please make notes on the vehicle, the time, the location and the safety issue you are concerned about.

Accessible 24 hours a day 1-888-775-8785 (province-wide)

Commercial vehicle permit line

Call the Provincial Commercial Vehicle Permit Line when you need information about permits and your local scale is closed. This number is toll-free for callers anywhere in Canada or the United States. Permits available through this line include: non-resident commercial vehicle permits, term oversize and overweight permits, single trip oversize and overweight permits, engine fuel tax permits and highway crossing permits.

Accessible 24 hours a day 1-800-559-9688

Dangerous goods inspectors

Contact a provincial dangerous goods inspector to learn more about transporting dangerous goods in B.C.

Dangerous goods head office

Victoria, B.C. 250-953-4032

Lower Mainland/Fraser Valley 604-575-3432

Interior

Cranbrook, B.C. 250-426-1311

Northern Region

Prince George, B.C. 250-561-5636

Passenger Transportation Branch

The Passenger Transportation Branch (formerly Motor Carrier Branch) licenses commercial passenger transportation services in B.C., such as taxis, buses and limousines

For general information call 1-604-453-4250

Licensing Information

Driver licensing

Contact your nearest ICBC driver licensing office to get information on licensing classifications and requirements.

For general information call:

Greater Victoria 250-978-8300

Toll-free throughout British Columbia 1-800-950-1498

Booking road tests

Greater Vancouver 604-661-2255

Abbotsford, Chilliwack, Kelowna,
Mission, Prince George..... 1-888-715-7775

In other areas, contact the nearest driver licensing office.

Medical Qualifications

The Provincial Office of the Superintendent of Motor Vehicles (OSMV) identifies and assesses drivers to determine if they are physically, cognitively and medically fit to drive.

Information 250-387-7747

Enquiry B.C. provides toll-free connection 1-800-663-7867

ICBC Contacts

General enquiries..... 1-800-663-3051

Website..... www.icbc.com

ICBC Prorate

ICBC's prorate office collects relevant taxes and licensing fees from B.C. carriers who require apportioned registration to operate their commercial vehicles interprovincially or into the U.S.

Vancouver area..... 604-443-4450

Outside Vancouver 1-800-665-4336

ICBC claims

Dial-a-Claim

In Greater Vancouver, 24 hours a day.....604-520-8222

Anywhere in Canada or the U.S.,
24 hours a day 1-800-910-4222

Out-of-province claims

In Greater Vancouver, 24 hours a day.....604-592-8800

ICBC Tip Line

Call the Tip Line to report body shops using stolen parts or any fraudulent or exaggerated bodily injury or property damage claims.

All calls are confidential.

Accessible 24 hours a day 1-800-661-6844

Used vehicle information

Visit www.icbc.com for information on “Buying a used Vehicle” and to get a Vehicle Claims History Report.

or call..... 1-800-464-5050

Acts and Regulations

National Safety Code

Pamphlets on the National Safety Code and Safety Code regulations are available at provincial weigh scales and at www.th.gov.bc.ca/cvse.

Information is also available during regular business hours from the Provincial National Safety Code office in Victoria.

Information 250-952-0576

Other acts and regulations

Brochures providing information on the various provincial and federal acts and regulations that affect the commercial transport industry are available at all provincial weigh scales.

Acts and regulations may also be viewed on the Commercial Vehicle Safety and Enforcement website at www.th.gov.bc.ca/cvse.

Travel Information

Road reports (B.C.)

The Ministry of Transportation provides road reports. Call DriveBC to check road conditions for B.C. while in B.C. or anywhere in North America.

DriveBC 1-800-550-4997 (free)

Website www.drivebc.ca

Weather

Weather information is available by calling your local Talking Yellow Pages.

Vancouver area 604-299-9000, enter 3500

Environment Canada provides weather information using both the telephone and the Internet. For information on weather in Vancouver, Howe Sound, Whistler and Lower Fraser Valley:

From Greater Vancouver 604-664-9010

For more information,
talk directly to a forecaster 1-900-565-5555 (charges apply)

For local, national and international weather information:

Website www.weatheroffice.com

Travelling into the United States

Get information on medical standards for driving commercial vehicles into the U.S. by contacting:

Federal Motor Carrier Safety Administration 360-753-9875
Suite 502 Evergreen Plaza Building
711 South Capitol Way
Olympia, Washington
U.S.A., 98501

Website www.fmcsa.dot.gov/index.htm

Canada Customs

Provides detailed information on importation, restricted goods, tariffs, etc. Recorded information is available 24 hours a day. Customs officers are available during regular business hours.

Vancouver area 604-666-0545

Toll-free outside the Vancouver area 1-800-461-9999

B.C. Ferries

This number provides 24-hour-a-day recorded schedule information and reservation bookings. To make a reservation you must have a Visa, MasterCard or American Express.

For information and bookings..... 888-BCFERRY (223-3779)

Websitewww.bcferries.com

Tourism B.C.

Super Natural British Columbia provides travel information and reservation services for people travelling throughout British Columbia.

For information and bookings..... 1-800-HELLOBC (435-5622)

Website www.hellobc.com

Reporting Forest Fires

Within B.C., report forest fire sightings to 1-800-663-5555

Cell *5555

TaxiHost

This program is designed to help create a consistently high standard of taxicab service. Taxi drivers who want to work in Vancouver, Surrey, New Westminster or at the Vancouver International Airport must complete the TaxiHost program. For information, contact:

Justice Institute of British Columbia604-528-5808
715 McBride Boulevard 604-528-5806 (fax)
New Westminster, B.C. V3L 5T4

Website www.jibc.bc.ca

Metric Conversion Table

p.s.i. to kPa		kPa to p.s.i.	
p.s.i.	kPa	kPa	p.s.i.
1	6.89	5	0.72
2	13.78	10	1.45
3	20.68	15	2.17
4	27.57	20	2.90
5	34.47	25	3.62
6	41.36	30	4.35
7	48.26	35	5.07
8	55.15	40	5.80
9	62.05	45	6.52
10	68.94	50	7.25
15	103.42	60	8.70
20	137.89	70	10.15
25	172.36	80	11.60
30	206.84	90	13.05
35	241.31	100	14.50
40	275.78	150	21.75
45	310.26	200	29.00
50	344.73	250	36.29
55	379.20	300	43.51
60	413.68	310	44.96
65	448.15	350	50.76
70	482.62	400	58.01
75	517.10	415	60.19
80	551.57	450	65.26
85	586.04	500	72.51
90	620.52	550	79.77
95	654.99	585	84.84
100	689.47	600	87.02
105	723.94	650	94.27
110	758.41	700	101.52
115	792.89	725	105.15
120	827.36	750	108.77
125	861.83	800	116.03
130	896.31	850	123.28
135	930.78	900	130.53
140	965.25	950	137.78
145	999.73	1000	145.03
150	1034.20	1050	152.29